

APPENDIX B

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand, please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I, **Debie Pearmain**, on behalf of the Chief Constable of Thames Valley Police,

(Insert name of applicant)

apply for the review of a Premises Licence under Section 51 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

Skyways Hotel, 19-21 London Road, Langley

Post town

Slough

Post code (if known)

SL3 7RL

Name of premises licence holder or club holding club premises certificate (if known)

Mr Sewa Singh Johal

Number of premises licence or club premises certificate (if known)

PL4582

Part 2 – Applicant details

I am

Please tick ✓ yes

- | | |
|---|-------------------------------------|
| 1) an interested party (please complete (A) or (B) below) | <input type="checkbox"/> |
| a) a person living in the vicinity of the premises | <input type="checkbox"/> |
| b) a body representing persons living in the vicinity of the premises | <input type="checkbox"/> |
| c) a person involved in business in the vicinity of the premises | <input type="checkbox"/> |
| d) a body representing persons involved in business in the vicinity of the premises | <input type="checkbox"/> |
| 2) a responsible authority (please complete (C) below) | <input checked="" type="checkbox"/> |
| 3) a member of the club to which this application relates (please complete (A) below) | <input type="checkbox"/> |

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Mr

Mrs

Miss

Ms

Other title
(for example, Rev)

Surname

First names

Please tick yes

I am 18 years old or over

Current address

Post Town

Postcode

Daytime contact telephone number

E-mail address

(optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Debie Pearmain
Thames Valley Police
Windsor Police Station
Alma Road
Windsor
Berkshire SL4 3ES

Telephone number (if any)

01753 835571

E-mail address (optional)

This application to review relates to the following licensing objective(s)

Tick one or more boxes ✓

- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input type="checkbox"/> |
| 4) the protection of children from harm | <input checked="" type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

Thames Valley Police is requesting a review of the Premise Licence of Skyways Hotel, 19-21 London Road, Langley, Slough, SL3 7RL under The Prevention of Crime and Disorder, Public Safety and the Protection of Children from Harm licensing objectives.

Mr Sewa Singh Johal is the Premises Licence Holder and Mr Kavi Raj Singh Johal is the Designated Premises Supervisor. Sergeant White and Inspector Stanley will be attending the hearing to support the application and inform members of their involvement with this premises.

I have detailed the relevant incidents that have progressed to this review application.

08/09/2014 – 2.00pm

PS Mann, PC Ashcroft and Debie Pearmain attended the premises to conduct a licensing check and to speak with the DPS. No DPS at the premises and the Receptionist contacted the Owner, Mr Sewa Singh Johal (PLH), who attended the premises. The booking in Register was checked and concern was raised at the system. There were a couple of issues found in relation to CCTV and staff training records for staff members who have undergone approved training in relation to the sale of alcohol and to provide proof of such training. Debie Pearmain went through all the conditions on the licence with Mr Johal. PS Mann then spoke with Mr Sewa Johal(PLH) in relation to Child Sexual Exploitation (CSE) training that he could give to all staff.

Gen40 dated 08/09/14 refers

09/09/2014 – 12.40pm

Mr Kavi Raj Singh Joha (DPS) I contacted Debie Pearmain by telephone to discuss the licensing visit the day before. Mr Johal (DPS) confirmed that the CCTV was kept for 14 days, although they had had a fault with it recently and he wasn't really sure. I informed him of the condition number 2 on the Premises Licence: recordings to be kept for no less than 31 days. I was then informed that Sean Kumar was the General manager and he would know this. I also reminded Mr Johal (DPS) of the condition number 6 on the licence: A Personal Licence Holder must be in attendance at times when licensable activity is taking place.

Gen40 dated 09/09/14 refers

12/09/2014 – 9.00pm

PC Burt and Debie Pearmain attended the premises to conduct a licensing check. Premises Licence Holder and Designated Premises Supervisor not on site. Booking in system checked, to which we still had concerns that they did not have the identifications (ID's) of all the guests. I asked if rooms are available to be booked out on an hourly or three hourly basis. We were informed that they were not. We then conducted a check in the bar area and spoke with Max Quagliozi (General Manager of the restaurant) who had a personal licence holder on site. PC Burt and I had a walk around the Hotel with Herman, staff member. We attended the building next door. The building next door has rooms and is totally detached from the main building. When we entered this building it was unlocked. I asked Herman if the door was unlocked all the time and he informed us that it was. PC Burt and I were very concerned about this door being unlocked all the time from a security side of things as any person can enter this building without being challenged. Herman was informed of our concerns and he informed us that they only put people they know in this building. As we left this building, we noticed there was a key left in the lock of one of the

rooms. Herman took the key from the lock and locked the door. As Herman left the building, PC Burt heard someone knocking on the Hotel door from the inside. PC Burt informed Herman of this and he gave the key back to the occupant of the room. Herman and Wellington, were very helpful during the visit but Thames Valley Police are very concerned about the booking in system, checking and taking of ID's and the lack of security.

Gen 40 dated 12/09/14 refers

19/09/2014 – 9.55pm

Debie Pearmain and Neighbourhood Officers attended premises to conduct a licence check. When we attended, we parked in the rear car-park and observed a young looking male leaving the car park area, on foot, as soon as we arrived. We also observed a car parked in the car park with approximately 4 males inside, aged between 18 years and 20 years. The vehicle left as soon as they saw the Police van. Debie Pearmain spoke with Wellington, who was working at the Reception desk. Booking in system checked. ID for the long term bookings was apparently in the office and unable to be seen. I was informed that if any bookings are done through booking.com, ID is not always requested, as the booking is done through a third party. Advice was given to ensure that ID is requested for all bookings. We were concerned over the lack of lighting and security generally and concern over ID not being requested for all guests staying in the Hotel.

Gen40 dated 19/09/14 refers

01/10/2014 – 10.00pm

Licensed premises check list submitted by Acting Sergeant Senior. The Officer reported the following, ' I could wander around the annexe building without being noticed/challenged. They did appear to have a new CCTV system in place but when I went into the receptionist area at the main building, his English wasn't great, so I couldn't confirm how this was monitored. I queried the fact that the annexe building was unlocked and he said that it is unlocked until midnight and then he locks it. He also said that from Monday they are taking all guests ID to scan. That evening there were 50 guests, mainly businessmen.

Licensed Premises Checklist dated 01/10/14 refers

09/10/2014 – 2.00pm

Report from Tara o'Keefe, Assistant Licensing Officer, Slough Borough Council. Meeting held with Debie Pearmain, Tara O'Keefe, Mr Sewa Singh Johal(PLH) and Mr Kavi Raj Singh Johal (DPS). Meeting arranged to discuss the recent issues and concerns found at the premises following inspections at the Hotel. Both were informed of our concerns and 9 extra conditions were requested to be placed on the licence by way of a minor variation. The reason for these conditions to be placed on the licence was to try and ensure that the licensing objectives were not being undermined and for the conditions to be helpful to the premises. Both the Owner (PLH) and DPS agreed to submit the minor variation application with the following conditions:

1. An incident register will be kept to record all incidents of disorder and refusals of admittance at the premise. The DPS and member of staff involved in the incident must sign off each entry. The incident register must remain on the premises at all times.
2. The CCTV system must cover all areas of the premises where licensable activities take place.
3. CCTV cameras must be in operation at all public entrance and exit points of the premises.
4. DPS and/or nominated person to be trained on how to work the CCTV system to the standard where the nominated person can download any potential evidence required by Thames Valley Police, Local Authority Licensing Officers or relevant Agencies.
5. DPS and/or nominated person is responsible for supplying the necessary media (discs, data stick) containing any downloaded content.
6. All members of staff are to complete Child Sexual Exploitation (CSE) training. Training records including the staff members name and date of training are to be maintained and kept at the premises at all times. Training records must be available for inspection by an Authorised Officer or Police Officer.
7. Child Sexual Exploitation (CSE) refresher training must be provided to all members of staff on an annual basis and logged in the training records.
8. The identity of all individuals who have made a room booking and/or are staying as a hotel guest, must be verified and a copy of their photographic ID taken. The copy must be kept for a minimum of six months and be made available for inspection by an Authorised Officer or Police Officer.
9. A crime reduction survey is to be carried out by Thames Valley Police and the recommendations of the survey are to be adhered.

Copy of Minor Variation submitted on the 14th October 2014

28/11/2014 – 8.20pm

Debie Pearmain attended premises with Neighbourhood Officers to speak to the DPS/General Manager in relation to information received that a traveller event was being held at the premises the coming weekend. We spoke to Max, General Manager of the Restaurant and explained about the information received. Max confirmed that no traveller event was to be held at the Hotel and that he had a wedding booked for that day, but this had been cancelled and rearranged to the 12th December 2014. Officers swabbed the toilets for drugs and plain clothes managed to successfully gain access to the annex next door, without being challenged. The booking in Register was checked and the Receptionist was asked who was in Room 104, he could not show me any ID of who was in this room. He then asked me if he has to take ID if 2 people are staying in the same room. I informed him that he does need to be doing this, as per the conditions on the licence.

Gen40 dated 28/11/14 refers

05/12/2014 – 12.30pm

Debie Pearmain and Ms Chalmers, Crime Reduction Advisor, Thames Valley Police attended the premises for the crime reduction survey to be completed.

Gen40 dated 05/12/14 and Security Assessment Report dated 05/12/14 refers

08/12/14 – 2.52pm

Email from Sergeant Mann to Skyways Hotel in relation to dates that he is available to give CSE training to all staff members.

Email dated 08/12/14 refers

13/12/2014 - 1am

PC 7586 Workman reports that a Night worker has telephoned Police stating that a fight was taking place at the Hotel between wedding guests. No weapons used or seen and damage was caused to a picture frame. The victim stated that the other person involved had left the location but was unwilling to give details. The victim was highly intoxicated and gave his details.

Gen40 dated 13/12/14 refers

20/03/2015 – 10.10pm

PC Snell and Debie Pearmain attended the Hotel to conduct a licensing check. We observed that the car park gate was shut to stop vehicles parking in the back car-park and the annex next door to the main Hotel was locked. Very positive to see. We spoke to Wellington at the reception desk. The Hotel Register was checked, room 102 – ID could not be shown, Other rooms were checked and ID was shown. Advice given to Wellington to ensure that ID is taken before keys are handed over. We spoke to Valter who informed us that he was a personal licence holder, but did not have his personal licence on him. As we left the premises the CCTV system was checked and we noted it was an hour fast. Advice given to Wellington to ensure that this is rectified ASAP. Wellington was very co-operative during our visit.

Gen40 dated 20/03/15 refers

10/04/2015 – 11.00pm

PC Snell and Debie Pearmain attended the Hotel to conduct a licensing check. As we parked our vehicle we observed the car park gate open and the Hotel building front door, the annexe building next to the main Hotel, was open and not locked. We spoke to the Reception staff member and informed him of our findings. The staff member stated the door should be locked and then found the key and went and locked it. He informed us that the gate is normally shut at 10.30pm.

Gen40 dated 10/04/15 refers

07/08/2015 – 9.10pm

Special Constable Abbott, Special Constable Gleave, Nicola Keegan, Licensing Officer, SBC and Debie Pearmain attended the Hotel to conduct a licensing check. We attended the premises and spoke with 'Bruno'. We informed Bruno that the annexe building next door was unlocked as we had checked this before we entered the Hotel. Bruno told us that no guests were staying in that part of the Hotel. He was asked why it was not locked. He

informed us that it is normally locked at 10pm, he then went and locked the door. The signing in Register was checked and the system is still not up to standard. The booking details are haphazard and not acceptable. Bruno stated that some customers are asked for ID and some are not. If they are long term bookings they do not request ID and if they are builders this is the same. Officers found a few concerns that were emailed to the Fire Officer: the wooden banister leading down to the toilets was very loose and of concern and there was a tile missing in the ceiling area behind the desk with lots of wires being exposed. Although there have been improvements we are still concerned about the haphazard booking in system.

Gen 40 dated 07/08/15 refers

12/08/2015 – 5.55pm

Operation Cuckoo, Child Sexual Exploitation initiative conducted at the Hotel. Plain Clothes Officer and a 13 year old female volunteer attended the Hotel and tried to book a room. The Reception Staff member looked for a double room and informed the plain clothes officer that they did not have any rooms and they were fully booked. The plain clothes officer and volunteer then walked into the bar area and were sold alcoholic drinks by Ms Kuljeet Kaur who is a Personal Licence Holder – no age or ID was requested for the 13 year old volunteer. As the Officer and volunteer were sat in the bar area, the Reception staff member approached the Officer and asked him if he wanted a room for the whole night or a few hours. At approximately 6.05pm Inspector Stanley and Debie Pearmain entered the Hotel and spoke to the Reception Staff member, informing her of what had happened in relation to the plain clothes officer attempting to book a Hotel room for the night for himself and the 13 year old volunteer. She was also informed that alcohol had been sold to the plain clothes officer and 13 year old volunteer, by Ms Kuljeet Kaur. Ms Kuljeet Kaur had not asked for any identification or age of the 13 year old female volunteer. At 6.10pm we spoke to Renu Bala who confirmed to us that they book rooms out for 2, 3 or 4 hours at a time. We also observed an A4 Child Sexual Exploitation poster being displayed on the notice board next to her.

Gen 40 dated 12/08/15 refers

Witness statement from PC Grewal refers

17/08/2015

Copy of appointment letter sent to Mr S Singh Johal and Mr K Singh Johal, Premises Licence Holder and Designated Premises Supervisor, to attend Windsor Police Station on Friday 4th September 2015.

Appointment letter dated 17/08/15 refers

03/09/2015

Copy of rescheduled appointment letter sent to Mr S Singh Johal and Mr K Singh Johal, Premises Licence Holder and Designated Premises Supervisor, to attend Windsor Police Station on Monday 14th September 2015.

Appointment letter dated 03/09/15 refers

14/09/2015 – 11.00am

Minutes from the licensing meeting. Present at the meeting were Mr Sewa Singh Johal, Premises Licence Holder, Max Quagliozi, Restaurant Manager, Melanie Sagar, Senior Licensing Officer, SBC, Inspector Stanley and Debie Pearmain. Meeting arranged to discuss the recent concerns and Operation Cuckoo. Mr Johal was informed that we are still finding breaches of the licence, the booking in system is not acceptable and the Operation Cuckoo was discussed with Mr Johal being informed that both Thames Valley Police and the Local Authority are very concerned that alcohol had been served to a 14 year old girl with no ID being requested and that they were offered a room for 2, 3 or 4 hours. Mr Johal was informed that things have to improve or he could be looking at the premises licence being reviewed.

Minutes dated 14/09/15 refers

30/09/2015

Witness statement from Sergeant White, Neighbourhood Sergeant. Statement refers to checks on 06/09/15, 25/09/15 and 30/09/15.

Witness statement dated 30/09/15 refers

01/10/2015

Copy of appointment letter sent to Mr S Johal and Mr K Johal, Premises Licence Holder and Designated Premises Supervisor, to attend Langley Police Station on Monday 12th October 2015.

Appointment letter dated 01/10/15 refers

12/10/2015 – 10.00am

Minutes from the licensing meeting. Present at the meeting were: Mr Sewa Johal, Premises Licence Holder, Mr R Kumar, Hotel Manager, Melanie Sagar, Senior Licensing Officer, SBC, Sergeant White and Debie Pearmain, Police Licensing Officer. Meeting arranged to discuss the outcome of the licensing checks conducted on the 6th September, 25th September and the 30th September 2015. Sergeant White's witness statement was read out. Mr Johal was informed that we were very concerned about how the Hotel is being run and the ongoing breaches. Mr Johal was informed that Thames Valley Police were at the point that the premises licence had to be reviewed as nothing had changed. Mr Johal asked for 'one last chance'. Mr Johal made several comments that he may turn the Hotel into flats. Melanie Sagar gave Mr Johal a copy of the premises licence and was asked if he and the staff knew the licence conditions. He informed us that they should know. Mr Johal was once again advised that he must adhere to all the licence conditions on the licence. He was also advised that if there are any further breaches found we would not be having any further meetings, the licence will be reviewed.

Minutes dated 12/10/15 refers

15/10/2015 – 12.55pm

Witness statement from Sergeant White, Neighbourhood Sergeant. Statement refers to a joint Agency licensing inspection where Melanie Sagar, Senior Licensing Officer, SBC, John Ellis, Fire Safety Inspecting Officer, SBC, Ms Anne Chalmers, Crime Prevention & Design Advisor, Sergeant White and Debie Pearmain, Police Licensing Officer, attended on the 15/10/15. Further issues and concerns were found.

Witness statement dated 15/10/15 refers

Email from Ms Chalmers highlighting outstanding concerns/issues

Royal Berkshire Fire & Rescue Service report dated 19/10/15 refers

16/10/2015 – 09.45am

Telephone conversation with Mr Johal, Premises Licence Holder. Mr Johal was informed that following the joint Agency visit to the premises on 15/10/15 whereby the Fire Safety Inspection Officer, Senior Licensing Officer, SBC, Crime Prevention & Design Advisor Officer, TVP, Sergeant White, Neighbourhood Sergeant and I attended, further issues, breaches and concerns were raised. Mr Johal was updated of the issues found. I informed Mr Johal that I would be speaking to the Neighbourhood Inspector later today and that due to the ongoing issues found again yesterday, I would probably be instructed to start the review application. Mr Johal asked for one last chance and stated that he had sold his business in Uxbridge and would like to spend his last years in the Hotel and that he would be there. I informed Mr Johal that it was not my decision and that I would be speaking to the Inspector on Monday and would have an update of the action we would be taking.

Gen40 dated 16/10/15 refers

19/10/2015

Inspector Cook, Langley Neighbourhood Inspector, details that due to the ongoing issues raised with regards to the Hotel, with little to no changes made by the licence holder would the Thames Valley Police Licensing Officer now please start the review process for the licence to be reviewed.

Gen40 dated 15/10/15 refers

19/10/2015 – 11.25am

Telephone call to update Mr Johal that Thames Valley Police would be applying to review the premises licence.

Gen40 dated 19/10/15 refers

You can see from the above details that Slough Borough Council Licensing Department and Thames Valley Police have continually tried to work with the Management, and Premises Licence Holder at this Hotel. The DPS has not attended the last two meetings which leads us to question how seriously our concerns are being taken.

The Premises Licence Holder and DPS must take full responsibility and be showing due diligence as far as possible to ensure that the licensing objectives are not being undermined. This is clearly not happening and there is concern that there is a potential safeguarding issue at this Hotel. We had a plain clothes Police Officer being offered a Hotel room for several hours. The plain clothes Police Officer was with a 13 year old girl. This is truly worrying and the Management need to accept that they have failed and had undermined the licensing objectives. This should never have happened. Staff members have had the CSE training, which again is very worrying that this happened. During a licensing visit on 25th September 2015 the annexe building was unlocked and a Hotel room door was wide open and Officers were able to gain access without being challenged. We have the continued breaches of the premises licence.

This Premises Licence is already heavily conditioned, so to add any further conditions would serve no purpose, as the current Management are not adhering to the conditions already on this licence and have complete disregard for the law, Authorities and the Licensing Objectives. Thames Valley Police have no other option but to apply for this review and to request that the premises licence is suspended for a period of 3 months to ensure that all of the conditions are in place, all staff to undergo Child Sexual Exploitation (CSE) training and for a full Joint Agency Licensing inspection to take place with the relevant Authorities, before the end of the suspension period.

Inspector Stanley , Ms Anne Chalmers, Crime Prevention and Design Advisor and Sergeant White will be attending the review hearing to support the application and update members of their experiences.

Please provide as much information as possible to support the application (please read guidance note 2)

Please tick ✓ yes

Have you made an application for review relating to this premises before



If yes please state the date of that application

Day	Month	Year
2	1	0
9	2	0
	0	0
		9

If you have made representations before relating to this premises please state what they were and when you made them

On the 6th July, 2009 an application was submitted from Thames Valley Police for a review of the premises licence. The application was submitted due to the premises not being able to fully promote the licensing objectives relating to, the Prevention of Crime and Disorder, Public Safety, the Prevention of Public Nuisance and the Protection of Children from Harm.

Please tick ✓ yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature

Date 20th November 2015

Capacity Police Licensing Officer

Contact name (where not previously given) and address for correspondence associated with this application
(please read guidance note 5)

Post town

Post code

Telephone number (if any)

